



Same day and urgent care workforce Priority Setting Partnership

Easy read information sheet

What is this survey?

This is a set of questions we are asking people to help us learn what to do in the future. We want to hear from:

- People who work in health care
- People who have used health care
- Carers
- Everyone in the public





These answers will help researchers in the future.

Do I have to do this survey?

No – you do not have to do the survey. If you decide to do the survey, this means you are happy for us to use what you tell us. At the end, you can give us your email address if you want to hear from us later. You do not have to give us your email address.

Once you do the survey, we can't take your answers out because we won't know which ones are yours.

What will the survey ask?

We will ask what questions you think are important for us to answer about the people who give health care the same day people need it. We will also ask some questions about you. You do not have to answer these questions if you don't want to.



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What is same day and urgent care?

These are people who work in:

- Ambulance services
- GP surgeries and pharmacies
- Emergency departments and urgent care centres
- Community teams like mental health crisis teams and hospital@home.



What will we do with the answers you give us?

We will:

- 1. Make a list of all the questions people want answered.
- 2. Check if any of these questions have been answered before.
- 3. Ask people to pick the most important questions.

You will be able to see a copy of what we find on the James Lind Alliance website. Your name will not be shared and no one will know which answers are yours.



Thank you for helping us by answering this survey. If you have questions you can email surge@uwe.ac.uk.

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